



## Warranty Information

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- Conestoga Wood Specialties Corporation warrants that, for a period of one year from date of shipment, our products will be reasonably free of defects in materials and workmanship. When properly handled, our products will conform, **within acceptable tolerances**, to applicable manufacturing specifications. This limited warranty applies only to Conestoga products which are stored, handled and installed properly. Conestoga will not be responsible or liable for any indirect, consequential or incidental damages or costs sustained by the user.
- Conestoga's warranty is limited solely to the value of the original materials purchased from Conestoga and is further limited in amount to the purchase price paid for such materials. Conestoga will not be liable for the cost of extraneous materials, labor, travel costs, installation expenses or other related expenditures.
- Natural characteristics in the wood (burls, grain patterns, pin knots, mineral deposits, sap, etc.) that fall within Conestoga's specifications will not be considered defects.
- Conestoga will not be liable for damages to products caused by improper handling, storage, assembling, finishing or installation by the customer. Our products are not warranted against expansion occurring as a result of high moisture or humidity conditions.
- Conestoga's finished products carry a one year warranty against peeling, blistering, fading, or cracking, but no warranty against discoloration. Conestoga assumes no responsibility for damages or poor color match when finish is applied by the customer.
- Some species, particularly Cherry, will darken naturally with age. Conestoga is not liable for the change in appearance of any product, finished or unfinished, due to this aging process. Results of aging will be more obvious when using clear, light or glazed finishes.
- Mitered doors allow a .010" joint gap 1" from the inside bead.
- Mitered doors are not warranted against joint separations that occur as a result of high humidity or moisture conditions. Painted or opaque finishes are not recommended on mitered designs.
- Veneered panel doors are not guaranteed to match solid wood framing on the same door in either the raw or finished state. Veneers will absorb stain differently than solid wood. The mismatch of solid and veneers is not considered defective.
- Solid wood moulding color may differ from doors of the same specie.
- Because the individual staves of the panel continue to contract and expand, lines may appear on solid wood panels and offsets may develop from one stave to another. These will not be considered defective.
- Panels that exceed 22" wide by 44" high in either single or multi-panel products are not warranted against expansion, warpage, cracking or open framing joints.
- Conestoga will warrant one piece products against expansion, warpage or cracking if they are within the following parameters:
  - ◆ If the product is less than 12" wide and 22" high, it will be warranted if the expansion or warpage is greater than 1/8".
  - ◆ If the product measures between 12-1/16" to 22" in width, or 22-1/16" to 44" in height, it will be warranted if the expansion or warpage is greater than 1/4".
- All three-piece drawer fronts over 30" wide and 14" high are not warranted against expansion, warpage, cracking of panels or cracked joints.
- Conestoga expressly disclaims any and all other warranties, whether expressed or implied, including all warranties of merchantability and warranties of fitness for a particular purpose with respect to its products.